THIN LINE SOFTWARE
30-QUESTION DEMO CHECKLIST

30 questions to bring to every court-software demonstration

Originally published: July 2026 · Last reviewed: September 2026

Printable take-away from What to look for in Texas municipal and justice-court software.

30 questions to bring to every court-software demonstration

Print this section and keep it open during vendor demos.

1. Show us a citation from intake through final disposition.
2. Show us what a clerk sees when beginning the day.
3. Show us what a judge sees.
4. How do electronic citations enter the court?
5. Who maintains Texas offenses and statutes?
6. How are legislative changes handled?
7. Show us a compliance dismissal from request through disposition.
8. Show us deferred disposition.
9. Show us a driving safety course workflow.
10. Show us a not-guilty plea through docketing.
11. Show us how pleas and judgments are recorded separately.
12. Show us an ability-to-pay workflow.
13. Show us a payment plan.
14. Show us community-service handling.
15. Show us a warrant from judicial action through recall or execution.
16. Show us how bonds are handled.
17. Show us a juvenile/minor case.
18. Show us what a defendant can do online.
19. Do online requests enter the same workflow as in-person requests?
20. Show us the applicable OCA monthly report.
21. Show us which cases produced one number on that report.
22. Show us a payment, reversal/adjustment, and refund.
23. Show us the audit history of a case.
24. Show us how permissions differ for a clerk and judge.
25. What exactly will be converted from our current system?
26. How will financial balances be validated during conversion?
27. How do we retrieve our data if we leave?

28. Who will actually implement and train our court?
29. Who answers when we need support after go-live?
30. What will the system cost us over five years?

Generated from the Thin Line Software resource library. Read this guide online: https://thinline.software/resources/texas-municipal-justice-court-software-guide#court-demo-checklist