THIN LINE SOFTWARE
30-QUESTION DEMO CHECKLIST

30 questions to bring to every RMS demonstration

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Printable take-away from How to evaluate an RMS for a Texas law-enforcement agency.

30 questions to bring to every RMS demonstration

Print this section and keep it open during vendor demos.

1. Show us an incident from creation through final approval.
2. Show us a rejected report being corrected and resubmitted.
3. Show us what carries from a CAD call into the RMS.
4. Show us a patrol case being assigned to an investigator.
5. Show us multiple investigators working one case.
6. Show us everything associated with one person.
7. Show us a search using incomplete information.
8. Show us how duplicate people are detected.
9. Show us what happens when a person's current address changes.
10. Show us what a patrol officer sees when logging in.
11. Show us what a supervisor sees that needs review.
12. Show us what records personnel see.
13. Show us how each role knows what still needs attention.
14. Show us the NIBRS workflow on a real incident.
15. Show us how a NIBRS error is identified and corrected.
16. Show us how Texas-specific UCR requirements are handled in the system.
17. Which Texas agencies currently submit NIBRS through this system?
18. Show us how a recent Texas or NIBRS specification change reached production.
19. Show us the audit history for a changed record.
20. Show us how permissions differ for patrol, records, and a restricted case.
21. Where is agency data hosted, and who is responsible for each security control?
22. Show us how authentication and MFA work.
23. What is your incident-response process?
24. What exactly will you convert from our existing RMS?
25. What will not be converted?
26. How do we retrieve our data if we leave?
27. Who will implement and train our agency?
28. Who handles our support after go-live?

29. Which requested integrations exist in production today?
30. What will our total cost be over five years?

Generated from the Thin Line Software resource library. Read this guide online: https://thinline.software/resources/texas-police-rms-evaluation-guide#rms-demo-checklist